User Manual of Mobile/Web Based Transport Challan System

09/05/2016

National Informatics Center



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1 About e-Challan Project

Background:

NIC in collaboration with Transport department of various states of the country is working together to explore the possible ways of making online and office Challan facility with the cutting age technologies. After deliberation and discussion with transport department, it is noted that online booking of challan and updation of its data authentic challan collection and update from field on continuous basis is a challenge for department.

In order to address the above issue it is proposed to develop a comprehensive Android platform based on mobile application and web based challan system with following functionalities:

- An Android based mobile application for booking of challan for online and offline modes. For the location with poor signal quality mobile application with function in offline mode and data will be stored in local database of device. Once the connectivity is established then the challan data will be synchronized with central server.
- Feature to capture geo-tagged photographs of vehicle, document and location of challan booking using camera of mobile device. Same photographs needs to be displayed on map with relevant information.
- A web based interface with feature of challan details view, Challan printing and payment of challan for Public User and RTO/ Department user.
- A web based interface for consolidated over view of system using MIS and dashboard features for state transport department / Admin user and Central Ministry User.
- > Additional functionalities like e-payment for services, alerts through SMS and emails



2 e-Challan Mobile and Web Application:

e-Challan is a sophisticated software application comprising Android based mobile app and web interface, developed for the purpose of providing an comprehensive solution for Transport Enforcement Officers and Traffic Policemen. This app-cum-application is integrated with Vahan and Sarathi applications and provides a number of user-friendly features while covering all major functionalities of Traffic Enforcement System.

This is an end to end automated system with digital interface for all the stakeholders in purview of challan eco-system. The application offers customized interfaces for the following stakeholders:

- Enforcement officers
- Citizens (private or commercial car owners/drivers)
- State transport office
- Regional transport office
- NIC admin
- Ministry of Road and Transport

The application introduces a novel concept of using mobile based app for issuing e-Challan. The mobile based access to the system is available only to enforcement officers through android smart phones. While the web based access is available to all the rest of the stakeholders, mobile based access ensures the services are available anytime anywhere. This application is built in line with the requirements of Vahan 4 and Sarathi 4 and shall be accessing and updating data from/to national databases.

Connecting all the stakeholders through a common system will ensure data integrity, reliability and transparency. End to end automation of the process will minimize the corruption and bad practices to minimal while enabling efficiency at each level of users. 100% digitization and documentation of records will help in improving the visibility on offenders, types of offences frequently committed, payments received on time etc.

The system aims to provide a perfect solution for the current challenges which the transport departments is facing with respect to tracking the challan records, payments, reports etc. by leveraging latest technologies which are easy to use, adapt and implement at the ground level.

3 Architecture of the application



4 Features and Functionalities of e-Challan Application

The system offers range of features and functionalities across two different platforms:

I. Android based smart phone / tablet

- The system provides for automatic location logging (place name, Lat-Long) through GPS.
- There is an in-built function to click and store photos of vehicle, documents and number-plate.
- The app can fetch vehicle/driver details from Vahan Sarathi database by entering DL and/RC
- System can automatically calculate the challan amount based on the type of offence selected by the enforcement officer against the defaulter and the challan history of the defaulter
- The system offers synchronization of offline mode of challan issuance with online system
- > The system enables onsite payment of challan through credit cards or cash
- Automatic alerts and notifications sent to relevant stakeholders at predefined stages of challan process
- > Challan receipts are printed through a handy and portable thermal printer
- The receipt have the QR code which the defaulter can scan through his/her mobile to navigate to challan website for online payment of challan amount later
- > The Enforcement Officers are able to search for any challan anytime anywhere
- The system allows for evidence to be collected through uploading the photo/video of the receipt and situation
- The system provides the work scheduling tool for Enforcement Officers which allows the admin to allocate work schedules through web while EOs can check theirs online on app
- > Enforcement Officers can get details of sections under ACT through mobile app
- Enforcement Officer can give feedback to the NIC staff on the performance of the application through mobile app
- Currently the system is bilingual i.e it supports English and Hindi



II. Web based

- The application can help in planning, based on the distribution pattern of challans across the city. It provides the user with a heat map showing areas with higher challan numbers in red. Moreover, the availability of numerous graphs would depict the revenue earned based on state, zone, district etc.
- Various privileges of the application such as Analytics, Job allotment, My Assignment, Vehicle / document Disposal etc. would be managed by the role management feature of the application
- User management feature of the application help in creating and managing users in department and with this module admin shall assign specific roles to other users.
- The application is let the department head allot job assignments for on road challan collection and the officer on the other side would receive the allotted duty sheet with address overlaid on actual location map.
- > This application allow user to pay pending challan amounts online
- The notification mail box feature in the application can allow the departments to manage and track various notifications and issues raised by users or citizens
- Search facility is there to help the department search through challan/offence history
- Robust MIS dashboard for management to monitor and track progresses on cases
- Management tool for fleet owners to add their multiple vehicles and track their offence history

III. Upcoming features

- The system plans to upgrade to support multilingual feature to support state languages
- The concept of dynamic QR code may be implemented, scanning which will take the user directly to his/her own customized profile on website
- > Options to search for **nearby RTO offices** and officers on duty
- Chat room and training module for Enforcement Officers
- **Theft control** through automatic location tracing via GPS
- Voice communication tools for Enforcement Officers to communicate urgent messages
- > 360* feedback from various stakeholders involved in issuing and receipt of echallan
- **Chrome app** for quick and easy access of website
- E-Challan wallet for quick and easy payment of challans and also generates surplus money for the transport department

5 e-Challan Process Flow



6 Tooltips of e-challan web application

6.1 Admin User :



Screen for 'Need help?'			
	Challan - A Digital Challan Solution Ministry of Road Transport and Highways Government of Inde		
	Enter viserrume Enter viserrume HEXT Ottender Login Meed Help?	Click here to go for help	
- challan	Copyright © 2016 National Information Centre		NIC MATSHAltics
Click on 'Need Help? ', In ca	ase of required any assistance.		



Screen for any assistance related to password reset

trouble signing in ?"

The user shall enter user his email id and click on 'Confirm' to proceed for reset the password else click on "Cancel" for back to the home page.





Web application home page screen, where the admin user can able to check the dashboard, manage cases (Pending/ Completed), manage offence, History, Device, roles, users and job allocation.



Once the user logged into his page, a new screen appear where the user manage his Cases (Pending/Completed) ,check revenue status, manage offence, manage history, manage device, manage roles, manage users and job allocate.







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Deepak Nishad	*****	Benefits	
Deepak Nishad	*****		
		Click here to go back to the home page	Home
/dashboard			





Analysis Challan home page screen where the admin user can able to analysis the challan data as per their requirement such as Challan ratio state wise, Challan rate over date etc





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PVDC	DHARAM SINGH	DL2CA6574	UP16042901	UP	29/04/2016	NIL	¶.₹	0 4 8
PVDC		UK10TA0358	UK16042912	UK	29/04/2016	NIL	🦜 ₹	0 4B
PVDC	RMUTC	UK07PA0325	UK16042806	UK	28/04/2016	NIL	🦜 ₹	0 48
PVDC	GAURAV KUMAR	UK07TA4445	UK16042806	UK	28/04/2016	NIL	¶ ₹	0 48
PVDC		UA07Q4731	UK16042702	UK	27/04/2016	NIL	1 ₹	0 48
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CATEGORIES				
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	\ \	THIS IS TEST Challan Issue	14-03-201	
Mails received from users)	THIS IS TEST Challan Issue	14-03-201	6
		HI Challan Issue	12-03-201	6
		HELP Challan Issue	Click here to go back to home page	
in/dashboard				

page.





Click on "**Not**" icon to view the user profile on clicking on 'My Profile' or click on 'Logout' to switch from the application or click on 'Home' to return back to the home page.



or click on 'Reset Password' to rest his user id password ; else click on 'Home' to return back

to the home page.

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Screen for I	assword Resetting
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	Old Password
	New Password Enter the details of Password (1)
	Confirm Password
	Click here to go back CANCEL UPDATE
¢-challan	Copyright © 2016 National Informatics Centre
Upon clicking of	n 'Password Reset', A new screen appear where the user enter his old

Upon clicking on 'Password Reset', A new screen appear where the user enter his old password, new password & confirm password and click on 'update' to generate a new password or click on 'Cancel' to return or click on 'Home' to return back to the home page.





Click on ' ricon to show or hide the filter panel.





Upon clicking on ' icon, a new window appears where the user can search the challan from the drop down options such as challan number, accused, officer, offenses, fee, date, location and location.

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Ļ	Accused Name	DL/RC Number	Challan No.	State	Booking Date	Updation Date	Action
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					21/04/2016		



Challan Details screen where the admin user can able to view the image of RC, Impounded vehicle, Impounded documents uploaded by the officer



Upon clicking on 'Challan No', A new window appears where the user check the images uploaded by the enforcement officer such as images of Vehicle No., Impounded Vehicle and Impounded Documents or click on 'Investigate Offences' for verification

Investigate Offences home page screen where the admin user can able to verify the offences and their penalties

ACCUSC	ed Name DL/RC N	Number Challan No.	State	Booking Date	Updation Date	Action
Amount: ₹100		Offences			X CANCEL I	NVESTIGATION
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	Vehicle Details	Click here add offer				
VRC No.	UK10TAD358					



' icon to save the offence details or click on 'Cancel Investigation' to get return back to the page without the additions

	Accused Name	DL/RC Number	Challan No.	State	Booking Date	Updation Date		Action	
P V D C	MR SANTOSH SAKLANI	UKO7TA2223	UK16043006		lick here to cl the Notificatio		→ ₹	0	N E
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٥	Challan No: UK160428064450	11500 INR
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Click here to p	go back	
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proceed future or Click on 'Cancel' to return back to the page





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changed as 'Payment Completed'







Upon clicking on ' • icon , a new screen appears where the user write his feedback and click on 'SUBMIT' for submission or click on 'CANCEL' for return back or click on 'home' to go back to the home page.

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PVDC		UA07Q4731	UK16042702	UK	27/04/2016	NIL	🎗 ₹	0 40
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Once the user clicked on 'SEND', Home page screen appears where the status of the challan is changed as 'SENT TO COURT'.

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PVDC	MR SANTOSH SAKLANI	UK07TA2223	UK16043006	UK	30/04/2016	NIL	¶.₹ () <ð
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PVDC		UK10TA0358	UK16042912	UK	29/04/2016	NIL	¶.₹ (9 4 0
P V D C	RMUTC	UK07PA0325	UK16042806	UK.	28/04/2016	NIL	¶.₹ (9 × 8
PVDC	GAURAV KUMAR	UK07TA4445	UK16042806	UK	28/04/2016	NIL	¶₹ () 4 0
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			Challan Veh	cle Release Order Doct	iments Release Order	Send Court
PVDC		2GRKGSA51151	UK16042701	UK 27/04/2016	NIL	🎗 ₹ 🟮 🔧 🔒
	PRADEEP SINGH	UK07GA4445	UK16042505	UK 25/04/2016	NIL	

Upon clicking on ' — ' icon, a new window appears where the user print the 'Challan', 'Vehicle Release Order', 'Document Release Order' or 'Sent to Court'





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	Accused Name	DL/RC Number	Chailan No.	State	Booking Date	Updation Date		ction
PVDC	PRAMILA KUMARI	UP53BM0846	UP16042101	UP	21/04/2016	NIL	¶ ₹	0 KB
PVDC	SRI HARINDRA NATH TRIPATHI	UP538MD877	UP16041303	UP	13/04/2016	NIL	¶ ₹	0 4 0
PVDC	MR SHIV KUMAR	UP32EN5647	UP16041105_	UP	11/04/2016	NIL	¶ ₹	0 KA
PVDC	UNI KRISHNA G V	KL01BF5227	KL16032810 _	KL	28/03/2016	NIL	¶ ₹	0 KA
PVDC	ABHAY	UP53BMD834	UK16041206	UK	12/04/2016	NIL	¶ ₹	0 KA
PVDC	SKSYK	345566666666667777777777777	UK18040905	UK	09/04/2016	NIL	¶ ₹	0 40
PVDC		here to go for ase vehicle	UK16040912	UK	09/04/2016	NIL	¶ ₹	0 4 0
P Vehicle Impound	SRI HARINDRA NATH TRIPATHI	UP53BM0877	UP16040807	UP	08/04/2016	NIL	¶ ₹	0 ⊀⊖
PVDC	ANIL KUMAR SRIVASTAVA	UP53BMD856	UP16040801	UP	08/04/2016	NIL	¶ ₹	0 4 0
PVDC	MANISHA GUPTA	UP53BM0847	UP16040601	UP	06/04/2016	NIL	¶ ₹	0 KA





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	Accused Name	DL/RC Number	Challan No	State	Booking Date	Updation Date		Action	
PVDC	PRAMILA KUMARI	UP53BM0846	UP16042101	UP	21/04/2016	NIL	🥦 ₹	0 4B	
P V D C	SRI HARINDRA NATH TRIPATHI	UP53BM0877	UP16041303	UP	13/04/2016	NIL	¶ ₹	0 ≺ ⊖	
PVDC	MR SHIV KUMAR	UP32EN5647	UP16041105	UP	11/04/2016	NIL	🦜 ₹	0 4 0	
PVDC	UNI KRISHNA G V	KL018F5227	KL16032810	KL	28/03/2016	NIL	¶ ₹	0 4	
PVDC	ABHAY	UP53BM0834	UK16041206	UK	12/04/2016	NIL	휚 ₹	0 40	
PVDC	SKSYK	34556866666666777777777777777777777777777	UK16040905	UK	09/04/2016	NIL	¶ ₹	0 4 8	
PVDC		atus changed as ehicle released	UK16040912	UK	09/04/2016	NIL	¶ ₹	0 4 8	
		Challan	No. UK160	40912	2125				
		NO			NO		Ghazia	Masuri 24	
IM	AGE	IMAG	Ę <	IN	AGE	ni 🔐		and a second sec	

Ainistry of Road	d Transport and H	ighways					☆ 🗷	4
	Accused Name	DL/RC Number	Challan No.	State	Booking Date	Updation Date	Action	
PVDC	PRAMILA KUMARI	UP53BM0846	UP16042101 .	UP	21/04/2016	NIL	} ₹ 0 �	
PVDC	SRI HARINDRA NATH TRIPATHI	UP53BM0877	UP16041303	UP	13/04/20 1 6	NIL	≹₹0 ≮⊖	
PVDC	MR: SHIV KUMAR	UP32EN5647	UP16041105	UP	11/04/2016	NIL	} ₹ 0 <⊖	
PVDC	UNI KRISHNA G V	KL01BF5227	KL16032810	KL	28/03/2016	NIL	₹ 0 4 ⊖	
PVDC	ABHAY	UP53BM0834	UK16041206	UK	12/04/2016	NIL	₹ 0 4⊖	
P V D C	0110	chere to go for ument release	K16040905	UK	09/04/2016	NIL	₹ 0 4 ⊖	
P V Document In		unient release	UK16040912	UK	09/04/2016	NIL	↓ ₹ 0 	
		Challa	in No. UK160	409122	2125			
							50/14	
	10	NO		- 1	NO	The second	Ghaziabad	
	AOF			1.11		24	- · · /	



Ministry of Roa	d Transport and	and the second	~~~~~~		×			👌 🛃 🎍	(
	Cases Till Date This Month	Can you confirm the Revent this page	is? ge from creating addition	al dialogs.	Cance	A Pending C This M Clic		24 e to go back	
	Pending from Court This Month	13 ₹			release nents	Revenue O This Month	Collected	164.9K	
	Accused Name	DL/RC Number	Challan No.	State	Booking Date	Updation Date		Action	
P V D C	PRAMILA KUMARI	UP53BM0846	UP16042101	UP	21/04/2016	NIL	¶ ₹	0 48	
	SRI HARINDRA NATH	UP53BM0877	UP16041303	UP	13/04/2016	NIL	ֆ ₹	9 4 B	
PVDC	TRIPATHI								
PVDC	TRIPATHI MR SHIV KUMAR	UP32EN5647	UP16041105	UP	11/04/2016	NIL	¶ ₹	0 48	
		UP32EN5647 KL018F5227	UP16041105 KL16032810	UP KL	11/04/2016 28/03/2016	NIL	-	0 48 0 48	
PVDC	MR SHIV KUMAR						\$ ₹		
PVDC PVDC	MR SHIV KUMAR UNI KRISHNA G V	KL018F5227	KL 16032810	KL	28/03/2016	NIL	¶.₹ ¶.₹	0 4 8	
PVDC PVDC PVDC	MR SHIV KUMAR UNI KRISHNA G V ABHAY	KL018F5227 UP53BM0834	KL16032810 UK16041206	KL	28/03/2016 12/04/2016	NIL	¶.₹ ¶.₹	0 48 0 48	•

user to 'Confirm' to release, Click 'Ok' to proceed or click on 'Cancel' to return back.





stry of Ro	oad Transport and	Highways					\$ E
0							
16	Cases Till Date This Month	86	Disposed Cases This Month	£	62 00	Pending Cases This Month	24
<,	Pending from Court This Month	.13 	Revenue Pendir This Month	9		Click here to go Offence Manage This Month	ment Manage
	Accused Name	DL/RC Number	Challan No	State	Booking Date	Updation Date	Action
PVDC	MR SANTOSH SAKLANI	UK07TA2223	UK16043006	UK	30/04/2016	NIL 🇣	₹ 0 �
PVDC	DHARAM SINGH	DL2CA6574	UP16042901	UP	29/04/2016	NIL 📍	₹ 0 🔥
PVDC		UK1DTA0358	UK16042912	UK	29/04/2016	NIL 📍	₹ 0 🔧 🖨
PVDC	RMUTC	UK07PA0325	UK16042806	UK	28/04/2016	NIL 🧣	₹ 0 🔧
PVDC	GALIRAV KUMAR	UK07TA4445	UK16042806	UK	28/04/2016	NIL 🧣	₹ 0 🔧 🗎
lience		1070 1701	100000000000	114	271240242	O.	

Ministry (of Road Trans	port and Highways			☆ ピ 🌲
lanage	Offence		Click here to add offence	new	÷
Sr. No	Offence Code	Offence	MVA CMVR/SMVR	Amount (Rs)	Action
1.	AI103	Conductor without uniform	177	100	ľ
2.	AI104	Conductor without license	177	100	ß
3	AI105	Attendent without uniform	177	100	ß
4.	AI106	Head light yellow/ black strip not painted	177	100	Ø
5.	AI107	Carrying excess passenger Clic	k here to modify the	100	×3
6.	AI108	Carrying excess Animal	offence	100	Ø
7.	AI109	Owner board and other particular not exhibited	177	100	Ø
8.	AI110	Non Transport Vehicle found plying as a Transport Vehicle	177	100	ß
9.	AI111	Non Transport Vehicle found plying as a Transport Vehicle	177	100	ß
10	Al112	Carrying excess luggage	177	100	ß
11	AI113	Without LOGO	177	100	()

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Screen for managing the offences such as modification of offences fee or Active / Inactive the offences as per state requirement
🗿 Ministry of Road Transport and Highways 🔅 🗠 🌢 🔾
Manage Offence
Al103
Conductor without uniform
100 225 Click here to modify the offence penalty
Click here to Active the offence Imprisonment 2 Click here to modify the offence
Activo
Click here to inactive the offence Click here to go back
Dince the user clicked on 'Action', A new screen appears where the user modify the offence enalty range and click on 'Active' to implement the selected offence for a particular state or
Click on 'Inactive' to inactive the selected offence for a particular state or click on 'Submit' to

				back to the offence ma	
Screen for add	dition of new	v offences a	as per s	state requirement	
Ministry of Road Tr	ransport and Highway	/S			\$ ピ 🔺 🙆
	Offence Code				1
	Offenc short description				
	Offenc long description		~	Enter the details of ne Offence	W
	Owner	Driver	Conductor	Other	
	MVA	CMVR		SMVR	
	Penalty 1		Penalty 2		
	Imprisonment 1	Imprisonment 2		Sort Click here to submit the	
	Active	Click here to go	back		1
				user update the new offection of the service of the	
	offence for a pa	rticular state c	or click on	'Submit' to submit the r	

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stry of Ro	oad Transport and I	Highways					\$	Ľ
0							۵	
1	Cases Till Date This Month	86	Disposed Cases This Month	S	62 00	Pending C This Month	ases 2 OQ	24 9
						, have to go	E A M	
R,	Pending from Court This Month	¹³ ₹	Revenue Pendi This Month			c here to go nage History	1 1 1 1	
×,	This Month		This Month		66.5 Ma	nage History		
				ng (State UK	^{66.5} Ma		/ 16#	
	This Month Accused Name MR SANTOSH	DL/RC Number	This Month Challan No.	State	Booking Date	Updation Date	Action	
	This Month Accused Name MR SANTOSH SAKLANI	DL/RC Number UK07TA2223	This Month Challan No. UK16043006	State UK	Booking Date 30/04/2016	Updation Date	Action	
PVDC	This Month Accused Name MR SANTOSH SAKLANI	DURC Number UK07TA2223 DL2CA8574	This Month Challan No. UK16043006 . UP16042901	State UK UP	Booking Date 30/04/2016 29/04/2016	Updation Date NIL	Action	

Ministry of Road Transport a	nd Highways	() 🔟 ()
	Challan Histor	Ŷ
Apr 13, 2016 3:04 pm Challan No: UP160411051037	Updated By: UP Officer	Action : document Released Click here to check the challan details
Mar 29, 2016 11:03 am Challan No: UP160329110113	Updated By: Rajesh Singh	Action : document Released
Apr 13, 2016 3:04 pm Challan No: UP160411051037	Updated By: UP Officer	Action : vehicle Released
Apr 26, 2016 3:04 pm Challan No: UP160413031602	Updated By: UP RTO	Action : document Released
Var 29, 2016 12:03 pm Challan No: UP160329030349	Updated By: shriram yadav	Actio Click here to go back to the home page
Mar 29, 2016 12:03 pm		

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Manage Device home page screen where the user admin can able to manage the list of devices and receiving the notification for requested devices for approval

Ministry of Road Transport and Highways		\$ ₹ ♦ (
Device List	here to view user details equested Devices	
Total Device : 48		
353743053945901 (Deepak Nishad)	Na Device Found	↑
Click here to delete the user account		e to approve the ice request
Approved By superadmin		
Approved date 14/03/2016 12:03 PM		
354865073853481 (Admin HP)	•	
867371029330054 (Admin AP)	٠	
on clinking on '💽 ' icon, A	new screen annears where	the user check and approve



the requested devices from other users or click on ' ' icon to view the details of the

user and click on ' icon to delete the user id or click on 'Home' to return back to the home back.

stry of Roa	ad Transport and I	Highways						☆ 🗹
0								66
-	Cases Till Date	86	Disposed Case This Month	5	62 00	Pending This Month		24 00
	Pending from Court This Month	13 ₹	Revenue Pendi This Month	ng	66.5K	Revenue This Month	Collected	164.9K
				-		Click here to Manage Ro		Manag
PVDC	Accused Name MR SANTOSH SAKLANI	DL/RC Number UK07TA2223	Challan No. UK16043006 _	State UK	Booking 30/04/2016	NIL	9 ₹	tion
PVDC	DHARAM SINGH	DL2CA6574	UP16042901	UP	29/04/2016	NIL	¶₹(
PVDC		UK10TA0358	UK16042912	UK	29/04/2016	NIL	\$₹ (9 × 8
PVDC	RMUTC	UK07PA0325	UK16042806	UK	28/04/2016	NIL	\$₹ (9 4 0
				UK	28/04/2016	NIL	0	



Role Management home page screen where the user admin can able to manage the privileges/roles of other user's such as view feedback, history, release vehicles, release documents, manage users, analytics etc

Roles		Clic	k here to user	add new	→ 🔶	Priv	ileges
						~	Add Vehicle
State Admin					\odot	~	Analytics
Privileges		(~	Appointments
VIEW FEEDBA	CK HISTORY		ere to ed privikeg			~	Duty Assign
DUTY ASSIGN	MANAGE US	ERS ANALYTICS	SEND F	EEDBACK		~	Edit Challan
SETTINGS	VIEW ISSUES	NOTIFICATION	APPOINTME			~	History
PAYMENT	RAISE ISSUE	MANAGE ROLES	HOME		ck here to delete user id	the)	Home
MANAGE DEV	CES SEND T	D COURT MANAG	E OFFENCE	EDIT CHALLAN		· ·	Investigate Approval
							In ordered a Office of
allan			Copyright C	2016 National Informatics Ce	nte		NATIO



Role Management home page screen where the admir create a new roles and assign privileges	n user can able to
Inistry of Road Transport and Highways	* 🛎 🔶 🙆
Data:	Privileges
Roles Click here to add new role name	Add Vencle Analytics.
Privilages Aralytics Appointments Duty Assign Exit Chafan History Home Investigate Investigate Manage Difference Haringe Orlance Haringe Orlance Offences Manage Users Notification Paymen Rasie Issue Release Court Release Dournent Release Whicles Send Freedback Send to Court Stetings View Freedback	Appointments Duty Assign Edit Challan History Hicrose
Copyright 920 Click here to go back	Click here to create
Once the user clicked on '+', a new screen appears where the admir privileges to the other user id and click on 'Submit' for submission or return back to the role management home page or click on 'Home' to home page.	n user provide the click on 'Cancel' to




er Manage home page scr new users or edit / delete t		n able to crea
Ministry of Road Transport and Highways		\$ 🖉 🌢 (
Jser list		
50 H91	Click here to create new	
	user id	$\rightarrow \rightarrow \rightarrow$
Total users 20		
		\
ABHISHEK TESTING	Click here to edit the user id)→♂
Section Sectio	 Test superadmin	
Click here to delete the	GJ STATE G state-admin	2
user id	✓ gistate@ninc.in ♀ State Admin	n in the second s
	MH STATE	

Creation of new user id screen	
🔹 Ministry of Road Transport and Highways 🔅 🗠 🌢 🖸	
First name Last name	L
Password Enter the details of new user	l
Choose user type	L
Choose role •	
Enter mobile number Click here to create	
Email addross	
Click here to go back CANCEL SUBMIT	
Copyright @ 2016 National Informatics Centre	5
Once the user clicked on '+' icon, a new screen appears where the admin user enter the	
details of new user to create a new user id and click on 'Submit' to complete or click on 'Cancel' to return back to the user manager home page.	



Screen for resetting the password of existing	users.
Ministry of Road Transport and Highways	ê ≝ Q
Click here to reset password	RESET PASSWORD
abhishek testing	
super-admin	· ·
USER	<u> </u>
5696745789	Click here to update the changes
abhi@yopmail.com	
Click here to go back	Click here to go back to
Copyright @ 2016 National Informatics Centre	home page
Upon clicking on ' C ' icon , a new screen appears when	re the admin user edit the details of

user and click on 'Update' for updation or click on 'Cancel' to return back or click on 'Reset Password' for reset the password of the user or click on 'home' to return back to home page





Job Allocate home page screen where the admin user the list of officers, total challan of existing team & the create new officer team for job assignment	
Ministry of Road Transport and Highways	\$ 🗷 🌢 🗛
Teams Click here to create new team <.script>, alert(",home".); <//script>. Click here to view locations .pb details	officer list athabet testing Click here to view total challan of the team DL STATE GJ STATE KL STATE MH STATE namen test rame test.
Upon clicking on '💷' icon, a new screen appears where the adr	
from the officer list and click on '+' to create a new team or click on '	\bigcirc to view the total
jobs and location of the existing team or click on ' 🥬' icon to vie	ew the total challah of the
existing team or click on ' 🕮 ' icon to assign a new job to existin	ng team
Job Allocate home page screen where the admin user the job to the existing team	r can able to assign
Ministry of Road Transport and Highways Team Name : &Itscript> alert("home"); &It/script> Select Location Connaught Place, New Delhi, Delhi, India Appointment Date	SANSTRIANE TS HAZAR Stahnel CLU GELM Dane Regifer PAHARGANJ CAREFA BANJ





Upon clicking on ' C icon, a new screen appears where the admin user select the location and date and click on 'Submit' to assign the job allocation of officers or click on 'Cancel' to return back to job allocate page.



6.2 Offender Login:

Login page for o	ffender login	
	Challan - A Digital Challan Solution	
सिंग्लेंग सन्मेंग	Ministry of Road Transport and Highways Government of India	
Click here to g offender pa		
<mark>u-challan</mark> ●o●	Copyright 🖻 2016 National Informatics Centre	NATIONAL INFORMATICS CENTRE
Click on 'Offender log	gin' to access the offender page	
Offender Login F	Page for entering the Challan Number	
	Challan - A Digital Challan Solution	
स्टिकेन सन्देव	Ministry of Road Transport and Highways	
	Government of mola	
	Enter the Challan Number Department Login	
	Click here to proceed future	
Upon clicking on 'Offe number and click on	ender login', A new screen appears where the offender e 'NEXT' to process future.	enter challan













Click on

icon to check the notifications from RTO.







Screen for Password Resetting
🗿 Ministry of Road Transport and Highways 🌰 🌒 Q
Otifiender
Old Password
New Password
Confirm Password
Click here to go back CANCEL UPDATE
Click here to Click here to Click here to Confirm
Jpon clicking on 'Password Reset', A new screen appear where the offender enter his old bassword, new password & confirm password and click on 'update' to generate a new
bassword or click on 'Cancel' to return

6.3 Traffic Officers Login









Screen for accessi	ng the My Assignmen	t	
	C-challan A Digital Challan Solution	H	
Welc	ome, SK Singh	-	
冷	Home		
2	My Assignment 🔸	e San taisin l	Click here to go for assignment
Ø	Archived		
0	Backup Data Download		
\$	Settings	15561	
•	Help & feedback		
Ċ	Logout		
		1447	
		-+	
	⊲ O		
Click on 'My Assignr	nent' to check the assig	nment	



Screen for vie	wing the a	assignment		
	= Apri	i ÷		
	30 Apr	Noida City Cente Uttar Pradesh, Ind	r, Noida, 🙏	Click here check the job details
	4	0		
Upon clicking on ' icon to check the	My Assignm assignment	nent' , A screen ap l location	pears where the	e user Click on '

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Screen for viewing the task location, date, time an	nd team
← My Assignment	
SECTOR 24 SECTOR 33 SECTOR 52 SECTOR 33A BLOCK A SECTOR 34 HOSHIYARF C-BLOCK WAVE CITY SECTOR 35 CENTER RI VILLAGE A-BLOCK C BLOCK B A-BLOCK C BLOCK SECTOR 39 SECTOR 36 SECTOR 39 Noida City Center, Noida, Uttar, Pradesh, Noida City Center, Noida, Uttar, Pradesh,	Click here check the location details
Apr 30, 2016 (1) 03:00 PM	
Rajesh Singh,SK Singh <u>shriram vadav</u>	Click here view the job team
Once the user clicked on '	n appears where the user
Click on '	nt location







Home page screen of Archived	
E Archived	Click here to connect the device with printer
	Details of Challan appears there
Upon clicking on 'Archived', A new screen appears where the challan history record or click on '	











Home page of	of Settings screen		
		e	
	Notifications		Click here to active notifications
	Auto Sync		Click here to active auto sync
	Notification Sound	•	Click here to active notification sound
	Optical Character Recognition		Click here to active character recongnition
	⊲ O		
	n 'Settings' A new screen appear ngs of 'Notification', 'Auto Sync',		







Home page screen for Help and Feedback	
😑 Help & feedback 🖶	
Winne das	Enter Feedback there
+ Popular	
BROWSE ALL ARTICLES	
Feedback >	
Upon clicking on 'Help & Feedback', A new screen appears where 'Feedback' to provide any feedbacks related to mobile application	the user click on







Screen for creating a New	Challan		
	≡ Dashboard		E
		Search Challan	a
		Offence History	
Click here to create new challan		→ New Challan	
	4	0 🗆	×
Click on 'New Challan' to cre	ate a new challan		

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Screen for capturing the RC image and update RC number			
Image: Sector of plane of a consequence of a c			
Upon clicking on 'New Challan', A new screen appears where the user click on ' icon to capture the picture of the vehicle registration number and enter vehicle details on 'Vehicle RC/ Chassis No'.			







Screen for entering the details of Owner or Drive	r
← New Challan	
Owner Details	
Name	Click here to enter the details of Owner
Father Name	
Address	
Mobile No	
Driver Details	
DL Number/Badge	Click here to enter the details of Driver
Name	
Father Name	
ADD ANOTHER FIELD +	
Click on 'Owner Details' and enter the details of owner or click details of driver	on 'Driver Details' to enter the



Screen for entering the DL number and capturing the image of DL			
	← New Challan	-	
	Driver Details		
	DL Number/Badge		
	Name	Click here to capture the	
Enter the details of Driver	Father Name	image of DL	
	Address		
	Mobile No		
	Valid ID No. 🚽 Conduct 🕶 🗸	Enter Valid id no and type of DL	
Click here to select Offences	* Select Offences		
	ADD ANOTHER FIELD		
Upon clicking on 'Driver Det	tails' A new window appears where th	e user enter the details of	
driver and click on '	icon to capture the image of DL then	Click on 'Select Offence' to	



Screen for searching an	d selecting the offences	
Click here to search offences	Select Offences earch Offences	
	Validity of produced Conductor Licence expired	Click here to select the offences from drop down list
	Validity of produced Tax Receipts cxpired	
	No or Non-functional Windscreen uiper	
	Validity of Authorisation Certificate	
	No or Non-functional Speed governor (Speed Limiting Devices)	
	Breach of Permit conditions - Vehicle not nlving for specified	
Upon clicking on 'Select C search and select the offe		



Screen for impounding the vehicle			
	← New Challan		
	Valid ID No. Conduct •		
	* Select Offences		
	Select Offences -		
	Impound Vehicle	Click here to impound the vehicle	
Click here to enter the place of vehicle impound		Click here to capture the image of vehicle	
	Impound Document		
	Vehicle Details		
	Add Witnesses		
	Remarks		
	ADD ANOTHER FIELD		
Click on 'Impound Vehicle'	to impound the vehicle and enter the de	etails of 'Place of impound'	
then click on (ge to capture impound vechile		



Screen for impoundin	g the document	
Click here to impound the documents	 New Challan * Select Offences Select Offences Impound Vehicle Impound Document Select Document Type Document No 1 	Click here to select the document type
	ADD Vehicle Details Add Witnesses Remarks ADD ANOTHER FIELD +	
Click on 'Impound Documer	nt' to impound the documents	







Screen for capturing the picture of impounded d	ocuments
← New Challan	
Select Document Type 👻	
Document No 1	Click here to capture the image of document
Select Document Type	
Document No 2	
ADD	
Vehicle Details	
Add Witnesses	
ADD ANOTHER FIELD +	
Once the user select the document type , Click on '	o capture the picture of the

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Screen for viewing the details of vehicle	
← New Challan	
Vehicle Details	Click here to check the details of vehicle
Vehicle Details	
Chasis No	
Fuel Type	
Vehicle Type	
Fitness Validity	
Permit Validity	
Insurence Validity	
Tax Validity	
ADD ANOTHER FIELD	
Click on 'Vehicle Details' to check the details of vehi fuel type, vehicle type, vehicle validity etc.	cle such as chassis no,



Screen for addition of witnesses			
Enter the name of witness	 New Challan ADD Vehicle Details Add Witnesses Witness Details Witness Name 1 ADD Remarks 	Click here to add the witnesses details Click here to Add the offence details	
	Offence Details Total Fine : ₹0		
	ADD ANOTHER FIELD		
	es' to add witness details and entended of the entered witness details	er the name of witness	



Screen for addition of	remarks	
Click here to add any remarks	← New Challan Document No 2 Image: Details ADD Image: Vehicle Details Image: Add Witnesses Image: Provide Details Image: Provide De	Click here to save the remark
On.		



Screen for selectio	n of information or	Pay & Print opti	ons
\leftarrow			
Doc	ument No 2		
		ADD	
	ehicle Details		
	dd Witnesses		
R R	emarks		
R			
	Inform Offence Details	nation	Click here to check any informations
	al Fine : ₹ 0 Pay an	d Print	Click here to go for payment and print
	ADD ANOTHER FIEL	. <u> </u>	Click here to go back
	⊲ O		
Click on 'Information 'Pay and Print' to pro			offence or click on











Screen for printing the challan					
← Print Details					
C-challan Solution					
UP Transport D	epartment, Noida				
Challan No. :	UP160502024307				
Challan Date :	02-05-2016				
Vehicle No. :	DL23CC2345				
Vehicle Class :	Moped				
Owner Name :	SJDJ				
Owner Address :	Dkk				
Driver Name :	SJ				
Driver Address :	Dm				
Offence Committed :	No or Non-functional Windscreen wiper, Validity of Authorisation Certificate Expired				
Under Act :					
Challan Amount in	200 (Pending)				
\triangleleft	0				
Dnce the user clicked to payment (without payment/ with payment), A new screen appears where the Challan generated with the payment status.					



Screen for selecting	the printing page	
	← Print Details	
	Offence Committed : wiper, Validity of Authorisation Certificate Expired	
	Under Act :	
	Challan Amount in 200 (Pending)	
	Document Impounded Nil from the defaulter :	
	Witness Name :	
	Remarks :	
	(Name and Signature of Owner/Driver)	
Click here to print on	(Name and Signature of the Officer)	
unerman	THERMAL PRINT A4 PRINT Click here to print on A4 page	
Click here to submit the print request	SUBMIT	
Click on 'Thermal Print' or	A4 Print' to print the challan	

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	home page sc		
	C-ch	allan	
	Department of Tran	nsport Uttar Pradesł	
Challan No. : Vehicle No. : Owner Name : Driver Name : Offence Committed :	UP160602024307 DL23CC2345 SJDJ SJ No or Non-functional Windscreen wiper, Validity of Authoritation	Challan Date : Vehicle Class : Owner Address : Driver Address : Under Act :	02-05-2016 Moped Dkk Dm
Challan Amount in INR : Witness Name :	Certificate Expired 200 (Pending)	Document Impounded from the defaulter : Remarks :	NI
		5426	











Screen for payment	of pending cha	allan amount	
1	≡ Dashboard	.	٦
	Today	0/1	
	UP160	502024307	
	Owner :	SJDJ	
	Driver :	SJ	
	Conductor :	Nil	
	Other :	Nil	
	Date :	May 02, 2016	
	Fine :	₹200	
	Payment :	Pending	
	Status :	Pending UPDATE	
Click here to pay the pending payment			Click here to print the
pending payment			challan
	\bigtriangledown	0 🗆	
	7		
Once the user click or	n 'Update', A ne	w screen appears	where the user click on
			get the print out of the
challan			