





Sh Ajay Chaudhary, IPS
Special Commissioner/ TMD(Zone II)

Dear Delhites!

The year 2024 has witnessed a significant rise in vehicle registrations, with more than 7 lakhs new vehicles added to Delhi's roads—a 7.8% increase from 2023. While this reflects the growing mobility needs of our citizens, it also raises serious concerns about traffic congestion, road rage incidents, and increasing pollution levels in the city.

The sheer volume of vehicles, particularly during peak hours, leads to severe traffic snarls, causing inconvenience to each one of us. Additionally, a considerable number of older vehicles not meeting emission standards continue to ply, further contributing to Delhi's already critical air pollution.

I urge citizens to consider reducing their dependence on private vehicles and make greater use of Delhi's well-developed public transport system. We are proud of having a world-class metro network, an extensive bus service, e-rickshaws, auto-rickshaws, app-based cabs, and taxis—all of which provide safe, reliable, and efficient commuting options.

In line with government policy, most public transport vehicles use fuel-efficient or electric alternatives, significantly reducing greenhouse gas emissions compared to private vehicles. By choosing public transport, you can help ease congestion, reduce pollution, and contribute to a cleaner, healthier Delhi.

Let's work together to make our roads safer and our air cleaner. Your cooperation is crucial in ensuring a smooth and sustainable traffic environment for all.

Drive responsibly. Choose public transport. Travel smart!



HAPPENINGS

SPECIAL COMMISSIONER (TMD-ZONE II) SPEAKS ON IMPORTANCE OF REGULAR INTERSTATE COORDINATION

There is heavy traffic flow between Delhi and its neighboring states, Haryana and Uttar Pradesh, with both commercial and private vehicles plying daily. Interstate coordination among

enforcement agencies is crucial, as traffic issues are deeply interconnected across the NCR. To manage traffic efficiently, we must work closely together, as the movement of traffic affects all neighboring regions 99 says Sh Ajay

Choudhary, IPS, Special CP(TMD Zone II).

There are 125 border entrance points between Delhi, Haryana and Uttar

Pradesh.

- Of these, 23 entrance points get 97 % of the traffic flow.
- The remaining 102 entry points see only 3 % traffic inflow and outflow.
- At present there are 13 Toll Plazas between Delhi, UP and Haryana.
- 10 more toll plazas are in the process of being constructed between Delhi and neighbouring states.
- More than 250 traffic police personnel man the interstate borders. Women personnel are deployed only during daytime.
- Delhi Police's 88 Prakhar vans equipped with Mobile data terminus, inbuilt GPS, wireless sets etc. They carry out intensive patrolling at the borders from time to time.
- Police pickets at the borders also carry out pollution and other necessary checks.







HAPPENINGS

GURUGRAM POLICE COMMISSIONER, VIKAS ARORA SPEAKS ON IMPORTANCE OF INTERSTATE COORDINATION

"We have excellent and regular coordination between Delhi and Gurugram Police. There is interaction CP to CP, official to official, people to people, on daily basis, ", said Gurugram CP, Vikas Arora, exclusively to this Newsletter.

> "We might put road barriers at the interstate borders but there is no mental barrier between people of Delhi and Gurugram. Lakhs of people travel between Delhi and Gurugram everyday."

Our problems spill into Delhi and vice versa. So there is no other way but to keep close coordination and tackle problems together."

- Talking about policing challenges in Gurugram, the 1998 batch President's Police Medal winner, highly decorated IPS officer listed the galloping increase in cyber crimes, maintaining law and order taking into account cultural disparity between the urban and rural areas, tackling the hugely increased traffic with impetus on road safety, tracking and tackling criminals, safety of women etc.
- No matter who is at the helm, the system should work and deliver justice to all", he said.

REPUBLIC DAY CELEBRATION AT TRAFFIC HEADQUARTER, TODAPUR



Patriotism reverberated across ranks all over Delhi Traffic Police Headquarters at Todapur on 26th January Republic Day celebration.



TI Abhishek from Computer Branch hoisted the National Tricolor in the presence of large numbers of personnel.



A large contingent of traffic police personnel including the top brass were on duty at the National Republic Day celebration at Kartavya Path.





HAPPENINGS

DELHI TRAFFIC POLICE PROJECT : CCTVS ON CRANES



CCTVs have been installed by Delhi Traffic Police on 5 cranes, to start with, as a pilot project, to make vehicle towing process more transparent.

Each of the five cranes have been equipped with one CCTV camera in the front and two in the rear.

Each of these five cranes are also equipped with laptops so that personnel manning them can issue challans on the spot to offending vehicles.

At present Delhi Police has 96 cranes. Out of these 20 are owned by Traffic Police, and the rest have been hired on contract.

Commissioner of Police (T/HQ), Sh Satya Vir Katara, IPS said "Recording of the entire towing process will ensure greater transparency and efficiency. Vehicle owners will have proof of the condition of their vehicles before and after towing. It will also confirm that vehicles were picked up only from no parking zones."

TOWING FEE for unauthorized parking:

Two wheelers: Rs. 200/-

Light vehicles -- cars, jeeps etc: Rs. 400/-

Light Goods Vehicle: Rs. 1000/-Heavy Goods Vehicle: Rs 2000/-

PLUS PARKING VIOLATION FINE:

Rs 500/- for first time Rs 1500/- for repeat violation.

- In 2020, 81,590 vehicles were towed, In 2021 1,51,161 vehicles were towed, In 2022 1,33,758 vehicles were towed, in 2023, 1,69,253 vehicles were towed, In 2024 1,89,963 vehicles had to be towed.
- If the pilot CCTVs on Crane project proves successful, more cranes would be equipped similarly with CCTVs.
- The recordings would ensure that there is no wrongful towing or wrongful procedure followed.





HAPPENINGS

- A Bike rally was organized on 31st January at Connaught Place by Road Safety Cell of Delhi Traffic Police to commemorate National Road Safety Month
- The rally was flagged off by Sh Shashank Jaiswal, IPS, Deputy Commissioner of Police, Traffic, HQ-1 in presence of Inspector Manju Singh, TI/RSC and SI Vinita Kaushik.



- Speaking on the occasion, DCP Shashank urged the riders and public to practice road safety themselves and also spread awareness further to their families and acquaintances.
- Bike riders were provided with helmets first-aid kits, jackets and mugs.
- ► Key road safety stakeholders including Hero MotoCorp, Head Injury Foundation, Honda, Value Life Foundation etc also took part in the event.

ROAD SAFETY BIKE RALLY ON 31 JANUARY

Commemoration of National Road Safety

Month



- The rally drew eager participation from over 250 bike riders including representatives from Delhi Traffic Police, besides riders from Zomato, Swiggy, Domino's, JK Tyre and Yulu Bikes.
- Park, Baba Kharak Singh Marg, the riders rode along Outer Circle of Connaught Place carrying placards with road safety messages.



TRAFFIC PRAHARI REWARDS

HAPPENINGS

Traffic Prosecutions in January



Sh S C Kakkar awarded

Two alert Delhites, top performing Traffic Praharis, namely Sh S C Kakkar and Sh Mohit Sharma who reported valid traffic violations were rewarded for their public service with citations and cash awards of Rs 50,000/- and Rs 25,000/- respectively by Hon'ble Lieutenant Governor of Delhi Sh V K Saxena in the august presence of Delhi Police Commissioner Sh Sanjay Arora, IPS, and a bevy of top officials and honoured guests during Delhi Police Raising Day Celebrations on 16th February.



Sh Mohit Sharma awarded

Traffic Prahari Sh S C Kakkar who recieved Rs 50,000/- for his efforts, is a 75 year old retired SBI official eager to contribute for the safety and welfare of society. He wants the Traffic Prahari scheme to be promoted more widely and suggests increasing its scope to include prosecuting people who park their vehicles unthoughtfully and cause jams.

Traffic Prahari Sh Mohit Sharma who received Rs 25,000 cash besides citation is a 33 year old taxi driver who aims to make a mark in the field of music. His suggestions include ensuring that lines of zebra crossings be clear, traffic signals are not hidden by camera poles or trees, and red lights are all numbered.

1471 challans were issued in January' 25 based on Traffic Prahari inputs

597355 challans were issued in January across 6 traffic ranges of Delhi.

CHALLANING HEADS

RANGE WISE CHALLANS

RED LIGHT JUMPING	: 32726
DRUNKEN DRIVING	: 2474
OVER SPEED	: 252055
IMPROPER PARKING	: 82556
DRIVING AGAINST	
TRAFFIC FLOW	:13581
WITHOUT HELMET	: 50603
TOTAL	: 433995

CENTRAL RANGE : 102423
EASTERN RANGE : 85950
NEW DELHI RANGE : 105372
NORTHERN RANGE : 80247
SOUTHERN RANGE : 114581
WESTERN RANGE : 108782
TOTAL : 597355

DELHI TRAFFIC POLICE ON THE ROLL

NEWS IN BRIEF ANNUAL DELHI POLICE WEEK CELEBRATION

HAPPENINGS

BIKE RALLIES FOR ROAD SAFETY **AWARENESS**





As part of the annual Delhi Police Week, Mayur Vihar Circle organized a bike rally among food delivery personnel and general public on 17 February.

The rally was addressed by Sh Rajeev Kumar, IPS, DCP/T/ Eastern Range. Over 55 delivery bikes from Swiggy Zomato etc and 45 bikes from Delhi Traffic Police participated in the rally.





A bike rally was also organized at Rohini circle to promote road safety among food delivery personnel and general public, on 17th February.

DCP/ T/ Northern Range Smt Sandhya Swami, ACP/T/ North West Sh Dheerai Narrang & TI Rohini Sh Yogesh Kumar graced the occasion.

Over 100 delivery bikes and 35 bikes from Delhi Traffic Police participated.





INCOME TAX FILING AWARENESS PROGRAM FOR TRAFFIC POLICE



Delhi Traffic Police, Eastern Range organized an Income Tax Filing awareness programme on 17 February among its personnel to promote better grasp of how to file ITR, problems faced in filing ITR, difference between old and new tax regimes etc.



Sh Deepak Chaudhary, IRS and his staff informed the attendance of over 85 police personnel about various facets of taxes, in the presence of DCPT/ Eastern Range, Sh Rajeev Kumar, IPS.

PUBLIC INTERFACE UNIT

FACILITATING DIRECT COMMUNICATION OF COMMUNITY IN TRAFFIC MANAGEMENT







- The Public Interface Unit (PIU) was created with objective of direct public participation in traffic management, and dissemination of traffic information and road safety awareness to road users.
- PIU receives and answers public Helpline calls to 1095 & 011-2584 4444 (with 10 lines) & whatsapp number 8750871493.
- PIU staff also monitor Signal Faults, give traffic updates and interact with road users through facebook, twitter, instagram etc round the clock, in shifts.
- PIU disseminates traffic related information about road blockages, traffic snarls, accidents, vehicle breakdowns, diversions, alternate routes etc to public via social media.
- Major traffic issues, alerts and advisories are also aired through FM channels.
- PIU also posts traffic advisories on Tatpar
 Delhi Police App.
- PIU personnel also interact with PWD, Jal Board, NDMC and other civic agencies with information and request to repair broken roads, potholes, flooded roads, fallen trees etc.
- More than 1000 Helpline calls, over 800 whatsapp calls and messages are manually answered everyday. Additionally, the Interactive Voice Response System (IVRS) installed in the PIU room, answers over 3000 calls daily.





PUBLIC INTERFACE UNIT

DISSEMINATING TRAFFIC INFORMATION & REDRESSING TRAFFIC COMPLAINTS

- •PIU mandate includes getting feedback on querries and public grievances from concerned departments and passing it on to the caller, and also passing information from public to concerned civic departments.
- If the complaint is about roads, traffic personnel manning the concerned roads are informed.
- •PIU section manages Variable Message traffic signboards on roads. At present there are 88 traffic message signboards in Delhi.
- GPS Monitoring of movement of Traffic Police Vehicles (at present there are 615 vehicles including 535 motorcycles, 7 cranes and 77 Gypsies) is also the mandate of PIU.







MEET SOME PEOPLE BEHIND THE VOICES:

Constable Aastha Narwan: A 2022 recruit hailing from Haryana, this young graduate finds relaxation in music and writing poetry after long hours answering public grievances, and sometimes rudeness, with a smile. Aastha recollects her year long police training at Dwarka, especially the Commando course with pride, and is happy that she could make her parents proud.

SI Virendra Singh: A 1993 recruit from Haryana, SI Virendra Singh, trained at Delhi Police's Jharoda Kalan training centre, has been with the Traffic Division since 2018. Apart from manning the Helpline, he also monitors jams and other traffic issues from Google Maps, passes their screenshots to concerned officers on the ground, and gets the snarls resolved.

HC Nisha Rani: A 2001 recruit from Himachal Pradesh, this M.Com degree holding mother and soft spoken Head Constable is currently deputed to the PIU section of Traffic Police. Her work includes answering Helpline callers. Like others at the PIU help desk, Nisha Rani responds politely even to uncivil callers who spout objectionable words.

Educating For Safer Roads









As usual, Road Safety Awareness programmes charted new heights this month

- Road Safety Awareness programmes conducted in schools included organizing Painting Competitions focusing on Traffic Rules and Road Safety measures. Winners were awarded, and wining paintings were put up at schools and at Traffic Police Hq, Todapur.
- Traffic Police personnel stood on the roads to spread awareness at several accident black spots like Dhaula Kuan to sensitize road users. Here, volunteers from J K Tyres and many other companies joined the campaign.
- Delhi Traffic Police thanks volunteers from Nehru Yuva Kendra and many other organizations which helped to spread relevant messages. Here the volunteers of Nehru Yuva Kendra can be seen spreading 'No Honking' and other messages at Raja Harish Chander hospial intersection at Narela.
- Delivery boys from Zomato and other companies were sensitized against speeding without caution.







EDUCATING THE DTC, TSR, TAXI & DELIVERY DRIVERS



DTC bus drivers are often blamed by public for disregarding rules and not caring for smaller vehicles. In January awareness campaigns were held at Narela, Peera Garhi, Dwarka, Nand Nagri, GTK, Kanjhawala, Dwarka etc DTC depots.

TSR & taxi drivers often flout traffic rules. Delhi Traffic Police gets numerous complaints about various kinds of rule violations and misbehaviour by drivers. Regular awareness campaigns and interactions with them are being conducted.





Delivery drivers of Zomato, Swiggy, Blinkit etc often break traffic rules, overspeed and drive dangerously in their eagerness to deliver quickly. Delhi Traffic Police conducted many campaigns among these drivers in January to appraise them about safe driving.

Drivers of MNCs and corporate companies too receive traffic awareness training by Delhi Traffic Police instructors. In January, employees of Voltas, Tata Communication Ltd., Chanakya Mall, etc were enlightened.







"We volunteers from Nehru Yuva Kendra are indebted to Delhi Traffic Police for conducting a Road Safety Awareness training program for us. We can both save ourselves and also pass on the knowledge to the general public. We have seen even educated people flouting traffic rules and meeting with avoidable accidents," Divakar, Volunteer, Nehru Yuva Kendra

"Delhi Traffic Police personnel conducted a very beneficial Road safety Awareness programme for us, TSR drivers. at Seema Puri Shahdara, and made us realize our responsibility in obeying traffic rules, checking our brakes, oils, always behaving decently with passengers, avoid unncessary overtaking or drunken driving etc." Suresh, TSR Driver at Seema Puri, Shahdara

"The programme on Road safety awareness conducted by Delhi Police personnel for students and teachers of Kendriya Vidyalaya Vigyan Vihar was very enlightening. We learnt many new things, and also refreshed our knowledge about switching off engines in red lights to save fuels, avoid rushing, not crossing railway tracks when barriers are down etc", Tanuja, Teacher, KV.

"We at Crescent School, Maujpur, are happy with the road safety awareness programme conducted by Delhi Traffic Police. We all learnt a lot about traffic rules. I am also happy with the online challaning system, increased CCTV vigilance on roads etc which have led to improvement in traffic system in Delhi", Sumira, Teacher

"I really appreciate Delhi Traffic Police's care for cyclists like me in affixing reflective tapes on our cycles. The tapes will shine and prevent other vehicles from hitting us due to low visibility in nights and foggy mornings", Ravi, cyclist at Peshwa Road

"We DTC drivers and conductors at Nehru Place Depot learnt a lot from the awareness programme about road and public safety, do's and dont's while driving, rules to adhere, importance of lane driving, no overtaking, no red light jumping, no drunken driving

etc ", Dinesh, DTC Bus Conductor, Nehru Place Depot

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Women of Substance: Working towards safer roads



INSPECTOR MANJU SINGH

- Ace Delhi Police Inspector Manju Singh is a March 1988 recruit who was deputed to the Road Safety Cell of Traffic Division in 2023.
 - A History graduate from Kalindi College (Delhi Univ), Manju Singh opted for the force inspired by lady police icon Kiran Bedi.
 - Super active and ever ready to participate in any positive activity, be it a rally, or educational programme or election duty, this mother of two recalls her experience with a primary class student who after asking what the red, amber and green traffic lights stand for, remarked that his father never adheres to them, and thus should be taught!
- The hardy Inspector who loves gardening and cooking in spare time, counts the instances when she stopped couples from divorcing by counselling during her posting in the Women's Cell of Delhi Police (2001-2009) as her achievements.

SI TULIKA

- A 2014 recruit, SI Tulika, a B.Tech degree holder from IP University, currently works in the Public Interface Unit (PIU) of Delhi Traffic Police at its Todapur Headquarters.
- An avid sportsperson from childhood, SI Tulika, received her police training at Delhi Police's Jharoda Kalan Training Academy. She presently supervises the PIU functioning including getting redressal for public seeking help or information through DTP social media portals, monitoring, planning and issuing traffic alerts and advisories on social media portals of DTP etc.



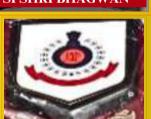






RETIRED FROM WORK, BUT NOT FROM LIFE







3.SI (Exe) SHRI BHAGWAN

4. SI (Exe) SURESH CHAND

5. SI (Exe) RAVINDER KUMAR

6. SI (Exe) GHANSHYAM SINGH

7. SI (Exe) KULDEEP

8. SI (Exe) HARI KUMAR D.

9. SI (Exe) RAM KISHAN YADAV

10. SI (Exe) ANIL KUMAR

11. SI (Exe) JOSEPH SEBASTIAN





HC (Exe) TRILOK CHAND













Retirees cherish a tapestry of rich memories, woven from a lifetime of experiences and wisdom



With a sterling service record of 38 years and 5 months in Delhi Police including 6 years in the Traffic division, SI (Exe) HARI KUMAR D from Kerala with a passion for theatre and penchant for punctuality, talks about his service with pride. He reminiscences about a blind murder case of a young married girl decked like a bride, that he and his team solved by tracking down a former lover who wanted to rekindle the old relationship but eventually murdered her.



SI (Exe) RAVINDER KUMAR with 38 years of service in the press section of Delhi Police's Traffic Division, hails from Uttarakhand. He talks fondly about how he learnt designing and graduated from manually doing his works to screen printing and later adapting to designing on computer. He proudly says he has passed on his knowledge and skills to many personnel who had a flair for designing and print works.







SI(Exe) ANIL KUMAR has a rich experience of 37 years 8 months with Delhi Police including 5 years with Traffic Division. He feels sad that he had to issue challans to many people who had unwittingly flouted the strict GRAP rules recently. He talks about an elderly man who had come to Delhi from UP for a hospital visit in his 8 year old car which unfortunately did not meet the day's GRAP mark. The elderly man had mistakenly thought that any diesel car below 10 years was allowed!







I would request Delhi Traffic Police to start a campaign to penalise or shame people who dirty roads. Recently I witnessed a disturbing incident wherein a man threw a plastic packet out of his car window. It flew and got stuck in the helmet of a motorcyclist who fell down blinded by the impact. People are perpetually spitting paan, throwing garbage on the roads. Shameful!

Sangeeta Sabharwal,

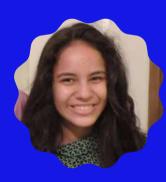
Home Maker



We commercial drivers often face harassment, violent attacks and cheating by customers. Today itself after completing a ride, a lady customer said her mobile data was not working and she will pay me from her flat. She disappeared into the alley and never returned. Another customer slapped me saying the fare uber app was demanding was higher than expected. I request Delhi Traffic Police to help in such cases.

Azharuddin

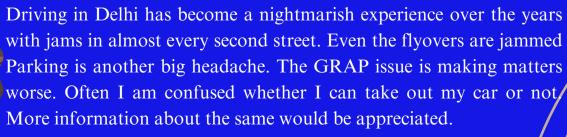
Uber Driver



The 'Safe School Zone' project should be implemented more strictly wherein any driver creating chaos within 300 meters of school gate should be punished. We have to wade through speeding private cars and other vehicles who come to pick up students, improperly parked vehicles, encroached footpaths and rampant disorder outside the school gates.

Priya Suri

School Student



Marina Suares Retired Banker









Along with traffic management and awareness lessons on road safety, I would request Delhi Traffic Police to also spread awareness about road cleanliness. Many of our roadsides and pavements are extremely filthy. We find all kinds of garbage including construction debris, used bottles. food wrappers etc lining our roads. At times people throw wastes even though there are police personnel around. Police should catch and penalize these filth throwers.



Shipra Nag,

Retired Professional

Delhi Traffic Police should strictly punish auto drivers who refuse to go by electronic meters, turn down passengers, over charge passengers, misbehave with them and even threaten passengers. I and my family once reprimanded an auto driver who refused to ferry a hospital patient, but the driver shouted back obscenities at us.



Dainty Devi

Peopleon wadays prefer using E-Rickshaws for short rides wherever possible and autos for longer rides only. Then there are App- based autos like Ola- Uber. Most of us who are not with any app cannot afford to either overcharge or refuse passengers as our numbers of passengers have decreased. If we go by meter, people say the meters are running too fast or we have tweaked them. We too are victims.



Shiv Prasad Auto Driver

The exponential increase in the numbers of cars have not seen a corresponding widening of roads. Jams on roads, constant leg pain of drivers, clutch problems in cars have thus become normal. People are regularly giving vent to road rage and violence. Traffic police's job has become very tough. The govt. and police top brass should implement better systems for traffic management and road improvement.



Kailash Chand Car Service Station owner



Mail your Delhi traffic grievances to: info@delhitrafficpolice.nic.in





Addl CP-T/HQ



Message:

In January, we observed Road Safety Month with a focus on raising awareness and promoting safe driving practices across the city. A series of extensive programs were organized in schools, streets, corporate offices, and among DTC and TSR drivers, NCC cadets, food and grocery delivery drivers etc. Reflective tapes were affixed to cycles and two-wheelers, and bike rallies along with various other road safety awareness campaigns were held to emphasize the importance of safety on the roads.

The importance of safe driving practices, abiding by traffic rules, avoiding usage of mobile phones while driving, abstaining from drunk driving, use of good quality helmets, desisting from jumping red lights or overspeeding, driving in lane, avoiding zig-zag driving, unnecessary honking or overtaking etc were reinforced.

Delhi is home to four Traffic Training Parks, located in Punjabi Bagh, Roshanara Bagh, Baba Kharak Singh Marg, and Bal Bhawan. These parks serve as platforms for interactive and educational sessions, where traffic police personnel engage with the public to educate them about traffic rules and safety measures. Additionally, free scooter driving training is provided to women using simulators, and children are taught to cycle safely.

The core idea behind these initiatives is to promote responsible driving and reduce the number of road accidents in our city. However, road safety should not be limited to just one month of awareness. It must be a constant priority for all of us.

I urge every resident of the National Capital to continue to follow traffic rules, respect the lives of others, and become responsible citizens. Only through collective effort can we reduce road accidents and make our roads safer for all.

Het's work together to ensure a safer Delhi for everyone.









DELHI POLICE WEEK GLIMPSES

SOME GOOD WORKS BY DELHI TRAFFIC POLICE















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SI TULIKA

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MADHUMITA CHAKRABORTY VISION COMMUNICATIONS

Better Late Than Never



We are concerned about your safety
 And you can help us by obeying traffic rules



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DELHI TRAFFIC POLICE