

**PRESS RELEASE**

**Launch of Mobile Application and upgraded Website of Delhi Traffic Police by Hon'ble Lt. Governor, Delhi.**

The Hon'ble Lieutenant Governor, Delhi launched the new Mobile Application and Upgraded Website of Delhi Traffic Police on 08.05.2014 at 04.00 pm in Vigyan Bhawan, New Delhi. The function was attended by Chief Secretary, Delhi, Commissioner of Police, Delhi, senior functionaries of Govt. of India and NCT of Delhi, Officers of Central Police Organizations (CPOs), former Commissioners of Police & other retired police officers and senior officers of Delhi Police.

The Commissioner of Police, Delhi welcomed the guests and other invitees. He informed the gathering about the challenges of regulating traffic in today's scenario and how well the Delhi Traffic Police was ensuring high average speed despite saturated roads and heavy density of traffic. He also stressed on the need to make the lives of citizens easy by exploiting the latest advancements in technology and road safety. He appreciated the efforts of Delhi Traffic Police to facilitate dissemination of vital traffic information to public persons and obtained complaints/suggestions from them through electronic/web connectivity. This is another endeavour of Delhi Police in providing e-services to the citizens of Delhi after a highly successful Facebook and Twitter interface.

The Hon'ble Lieutenant Governor, Delhi lauded the commendable efforts of Delhi Police and expressed pride in being associated with a force which is led by competent officers. He commented that besides ensuring maintenance of law and order in the city, Delhi Police was also, in one way or the other, associated with other challenges of the city. He appreciated the initiative taken by Delhi Traffic Police in adopting a proactive approach to solicit greater public participation in traffic related matters and attempting to provide services and information to the benefit of one and all.

The mobile application has been designed for easy download from Google Play Store on Android mobile phones. This application will enable the public to utilize the

e-services provided by Delhi Traffic Police in future also. The mobile application can be downloaded from Google Play Store and very soon shall also be available on Windows and Apple Store. Significant facilities provided in the application are:

- i) Obtaining information about traffic alerts and advisories to plan the journeys accordingly, in advance
- ii) Having an assessment of fare charges to be paid to TSR/Taxi/Radio Cab drivers, calculation of distance travelled and shortest route to be taken for destined journey in Delhi.
- iii) Lodging complaints against TSR/Taxi drivers for misbehavior, refusal and overcharging.
- iv) Accessing information about pit for vehicles towed away by Traffic Police when parked unauthorizedly/improperly.
- v) Making direct calls to Emergency Numbers in case of exigency.
- vi) Obtaining desired information through FAQs about Delhi Traffic Police and the services provided.

Additionally, Delhi Traffic Police has also upgraded the existing Website to include detailed information about various aspects of traffic management which include prosecution statistics, congestion points, areas prone to waterlogging, location/coding and phasing diagrams of traffic signals, accident prone areas, road safety activities, traffic engineering related issues, jurisdictional information, status of e-challans, vital traffic corridors, information about traffic offices and officers etc.

**(Anil Shukla)**  
Joint Commissioner of Police  
Traffic, Delhi

